

# CUSTOMER SUPPORT

CrewPlex offers technical support via phone and email from 07:00 to 19:00 Central Time (UTC-06:00), Monday through Friday.

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Visit [www.crewplex.com](http://www.crewplex.com) for product support references and helpful documentation.

## Additional Documentation

This is a quick start guide. For additional information, visit our support website. (Scan this QR code with your mobile device to navigate there quickly.)



# IN THIS BOX

## WHAT'S INCLUDED WITH DR10-900?

- BeltPack
- Li-Ion Battery (Installed during shipment)
- USB Charging Cable
- BeltPack Antenna (Attach to beltback prior to operation.)
- Quick Start Guide
- Product Registration Card

# ACCESSORIES

## OPTIONAL ACCESSORIES

- CAC-USB5-CHG: CrewPlex 5-Port USB Charger
- CAC-CPDR-5CASE: IP-67-rated Hard Travel Case
- CAC-CP-SFTCASE: CrewPlex Soft Travel Case
- CPBT-DRC-55: CrewPlex Drop-In Charger for 5 DR10 BeltPacks and 5 Rechargeable Li-Ion Batteries
- Selection of compatible headsets (see DR10 Manual for more details)



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# QUICK START GUIDE DR10-900



For more information visit  
[www.crewplex.com](http://www.crewplex.com)

# SETUP

- Attach the backpack antenna.** It is reverse threaded; screw counter-clockwise.
- Connect a headset to the backpack.**
- Power on.** Press and hold the **Power** button for 2 seconds, until the screen turns on.
- Access the menu.** Press and hold the **Mode** button for 3 seconds, until the screen changes to **<Setting Mode>**. Short-press **Mode** to scroll through the settings, and then scroll through setting options using **Volume +/-**. Press and hold **Mode** to save your selections and exit the menu.
  - Select a Group.** Select a group number from 00-51. *IMPORTANT: Backpacks must have the same group number to communicate.*
  - Select an ID.** Select a unique ID number.
    - Repeater\* Mode ID options: M, 01-08, S, or L.
    - Roam Mode ID options: M, SM, 02-09, S, or L.
    - Standard Mode ID options: M, 01-09, S, or L.
    - One backpack *must always* use the "M" ID and serve as the master backpack for proper system function. An "M" indicator designates the master backpack on its OLED. (For Roam Mode, one backpack must use the "SM" ID as well.)
    - Listen-only backpacks must use the "L" ID. You may duplicate ID "L" on multiple backpacks.
    - Shared backpacks must use the "S" ID. You may duplicate ID "S" on multiple backpacks, but only one shared backpack may talk at a time.
    - When using "S" IDs, the last full-duplex ID cannot be used ("08" in Repeater mode and "09" in the Standard or Roam).
  - Confirm backpack's Security Code.** All backpacks must use the same security code to work together as a system.

\*Repeater mode is the default setting. See the DR10-900 Manual for information about modes.

# OPERATION

- LED Modes** - Blue (double blink) when logged in. Blue (single blink) when logged out. Red when battery charging in progress. (LED turns off when charging is complete.)
- Lock** - To toggle between Lock and Unlock, press and hold the **Talk** and **Mode** buttons simultaneously for 3 seconds. A lock icon appears on the OLED when locked.
- Volume Up and Down** - Use the **+** and **-** buttons to control the headset volume. "Volume" and a stair-step indicator display the backpack's current volume setting on the OLED. You will hear a beep in your connected headset volume is changed. You will hear a different, higher-pitched beep when maximum volume is reached.
- Talk** - Use the Talk button to enable or disable talk for the device. "TALK" appears on the OLED when enabled.
  - Latch talking: A single, short press of the button.
  - Momentary talking: Press and hold the button for 2 seconds or longer; talk will remain on until the button is released.
  - Shared users ("S" ID) utilize momentary talking. Only one Shared user can talk at a time.
- Mode** - Short-press the Mode button to toggle between the channels enabled on the backpack. Long-press the Mode button to access the menu.
- Two-Way Push-to-Talk** - If you have a two-way radio connected to the master pack, you may use this button to activate Talk for the two-way radio from any pack on the system. See the DR10-900 Manual for more information about connecting a two-way radio.

## Multiple DR10 Systems

Each separate DR10 system should use the same Group and Security Code for all backpacks in that system. CrewPlex recommends that systems operating in proximity to one another set their Groups to be at least ten (10) values apart. For example, if one system is using Group 03, another system nearby should use Group 13.

## Battery

- Battery life: Approx. 12 hours
- Charge time from empty: Approx. 3.5 hours (USB port connection) or approx. 6.5 hours (drop-in charger)
- Charging LED on backpack will illuminate red while charging and will turn off when charging complete.
- Backpack may be used while charging, but doing so may lengthen charge time.

## Menu Options

Aside from Group and User ID, the following settings are adjustable from the backpack menu.

Menu Setting	Default	Options
Side Tone	2	Off, 1-5
Mic Gain	1	1-8
Channel A	On	On, Off
Channel B*	On	On, Off
Security Code	0000	Alpha-numeric

\*Channel B not available in Roam Mode.

## Recommended Settings by Headset

Headset Type	Recommended Setting
	Mic Gain
SmartBoom LITE and PRO	1
CrewPlex Hard Hat Headset	6
CrewPlex Hard Hat LITE Headset	4
CrewPlex In-Ear Headset	7