

# CUSTOMER SUPPORT

CrewPlex offers technical support via phone and email from 07:00 to 19:00 Central Time (UTC-06:00), Monday through Friday.

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Visit [www.crewplex.com](http://www.crewplex.com) for product support references and helpful documentation.

## Additional Documentation

This is a quick start guide. For additional information, visit our support website. (Scan this QR code with your mobile device to navigate there quickly.)



# IN THIS BOX

## WHAT'S INCLUDED WITH MR10-900?

- Wireless Pack
- Li-Ion Battery (Installed during shipment)
- USB Charging Cable
- Quick Start Guide
- Product Registration Card

# ACCESSORIES

## OPTIONAL ACCESSORIES

- CAC-CLIP-HHFB: Clip for Full Brim Hard Hats
- CAC-CLIP-HHST: Clip for Standard Brim Hard Hats
- CHS-MR10-SML: Clip-On Lite Left Headset
- CHS-MR10-SMR: Clip-On Lite Right Headset
- BT-11: Replacement Li-Ion Battery
- CAC-USB6-CHG: CrewPlex 6-Port USB Charger
- CAC-CP-SFTCASE: CrewPlex Soft Travel Case
- Selection of compatible headsets (see MR10 Manual for more details)



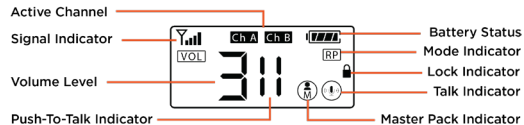
## CrewPlex

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## QUICK START GUIDE

# MR10-900



For more information visit  
[www.crewplex.com](http://www.crewplex.com)

# SETUP

- Connect a headset to the pack.**
- Power on.** Press and hold the **Power** button for 2 seconds, until the screen turns on.
- Access the menu.** Press and hold the **Mode** button for 3 seconds, until the screen changes to **<Setting Mode>**. Short-press **Mode** to scroll through the settings, and then scroll through setting options using **Volume +/-**. Press and hold **Mode** to save your selections and exit the menu.
  - Select a Group.** Select a group number from 00–51.  
*IMPORTANT: Packs must have the same group number to communicate.*
  - Select an ID.** Select a unique ID number.
    - Repeater\* Mode ID options: 00, 01–08, S, or L.
    - Roam Mode ID options: 00, 01, 02–09, S, or L.
    - Standard Mode ID options: 00, 01–09, S, or L.
    - One pack *must always* use the “00” ID and serve as the master pack for proper system function. An “M” indicator designates the master pack on its LCD. (For Roam Mode, one pack must use the “01” ID as well for submaster.)
    - Listen-only packs must use the “L” ID. You may duplicate ID “L” on multiple packs.
    - Shared packs must use the “S” ID. You may duplicate ID “S” on multiple packs, but only one shared pack may talk at a time.
    - When using “S” IDs, the last full-duplex ID cannot be used (“08” in Repeater mode and “09” in the Standard or Roam).
  - Confirm pack’s Security Code.** All packs must use the same security code to work together as a system.

\*Repeater mode is the default setting. See the MR10-900 Manual for information about modes.

# OPERATION

- LED Modes** - Blue (double blink) when logged in. Blue (single blink) when logged out. Red when battery charging in progress. (LED turns off when charging is complete.)
- Lock** - To toggle between Lock and Unlock, press and hold the **Talk** and **Mode** buttons simultaneously for 3 seconds. A lock icon appears on the LCD when locked.
- Volume Up and Down** - Use the **+** and **-** buttons to control the headset volume. “Volume” and a stair-step indicator display the pack’s current volume setting on the LCD. You will hear a beep in your connected headset volume is changed. You will hear a different, higher-pitched beep when maximum volume is reached.
- Talk** - Use the Talk button to enable or disable talk for the device. The talk indicator appears on the LCD when enabled.
  - Latch talking: A single, short press of the button.
  - Momentary talking: Press and hold the button for 2 seconds or longer; talk will remain on until the button is released.
  - Shared users (“S” ID) utilize momentary talking. Only one Shared user can talk at a time.
- Mode** - Short-press the Mode button to toggle between the channels enabled on the pack. Long-press the Mode button to access the menu.
- Two-Way Push-to-Talk** - If you have a two-way radio connected to the master pack, press and hold the Talk button to enable Push-to-Talk. Two vertical lines will appear next to the volume to indicate Push-to-Talk is activated. See the MR10-900 Manual for more information about connecting a two-way radio.

## Multiple MR10 Systems

Each separate MR10 system should use the same Group and Security Code for all packs in that system. CrewPlex recommends that systems operating in proximity to one another set their Groups to be at least ten (10) values apart. For example, if one system is using Group 03, another system nearby should use Group 13.

## Battery

- Battery life: Approx. 8 hours
- Charge time from empty: Approx. 3 hours (USB port connection)
- Charging LED on pack will illuminate red while charging and will turn off when charging complete.
- Pack may be used while charging, but doing so may lengthen charge time.

## Menu Options

Aside from Group and User ID, the following settings are adjustable from the pack menu.

Menu Setting	Default	Options
Side Tone	S2	SF–S5
Mic Gain	C1	C1–C8
Channel A	On	On, Off
Channel B*	On	On, Off
Security Code	0000	Alpha-numeric

\*Channel B not available in Roam Mode.

## Recommended Settings by Headset

Headset Type	Recommended Setting
	Mic Gain
CrewPlex Hard Hat	C6
CrewPlex Hard Hat LITE	C4
CrewPlex Hard Hat Clip-On	C6
CrewPlex Hard Hat Clip-On LITE	C2
SmartBoom LITE and PRO	C1
MR10 Headset with Clip	C1